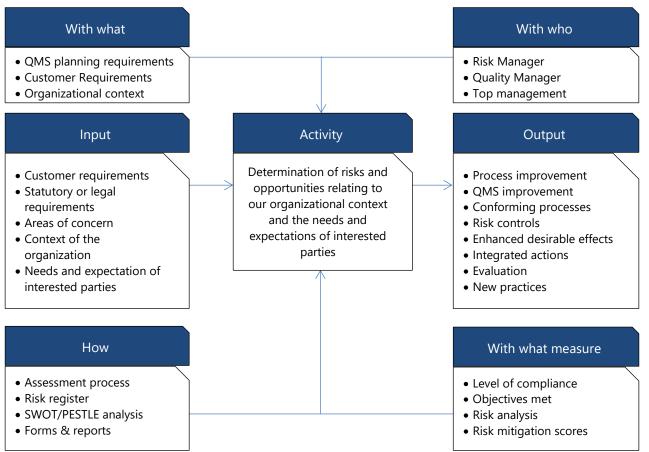
1 Control of Risks & Opportunities

1.1 Introduction & Purpose

The purpose of this procedure is to outline your organization's the risk and opportunity management framework and the activities within. The risk and opportunity management framework defines our current risk management process, which includes; methodology, risk appetite, methods for training and reporting.

1.1.1 Process Activity Map



1.1.2 References

Standard	Title	Description
BS EN ISO 9000:2015	Quality management systems	Fundamentals and vocabulary
BS EN ISO 9001:2015	Quality management systems	Requirements
BS EN ISO 9004:2000	Quality management systems	Guidelines for performance improvements
BS EN ISO 19011:2011	Auditing management systems	Guidelines for auditing

1.1.3 Terms & Definitions

Term	ISO 9000:2015 Definition	
Documented Information	Information (3.8.2) Required to be Controlled and Maintained	
Risk	The effect (3.7.9) of Uncertainty	
Objective Evidence	Data (3.8.1) Supporting The Existence or Verity of Something	